

|            | OFFICE USE ONLY |
|------------|-----------------|
| ACCT NO.:  |                 |
| DISC DATE: | //              |
| BY:        |                 |

## **Customer Request to Disconnect Services**

| Account Name:                                                                             |     |                                                                                     |
|-------------------------------------------------------------------------------------------|-----|-------------------------------------------------------------------------------------|
| Person Making This Request (if different):                                                |     |                                                                                     |
| Alarm Site Address:                                                                       |     |                                                                                     |
|                                                                                           |     |                                                                                     |
| Disconnect Date Requested:                                                                |     | //                                                                                  |
| Request to Disconnect Due To:                                                             | 7   | Moving to New Address Within Greater Houston Area  —□ Transfer My Service For Free! |
|                                                                                           |     | Moving to Outside Greater Houston Area                                              |
|                                                                                           |     | Don't Wish To Have Security Monitoring Any Longer                                   |
|                                                                                           |     | Not Satisfied With Services                                                         |
|                                                                                           |     | Other                                                                               |
| Comments Welcome !                                                                        |     |                                                                                     |
|                                                                                           |     |                                                                                     |
| Email Address: _                                                                          |     |                                                                                     |
| We Appreciate The                                                                         | Opp | portunity To Have Served You!                                                       |
| Referral Credit - Moving? If you refer the \$100 credit or Visa gift certificate when the |     | w homebuyer to OnDuty, we will provide you with a w homebuyer subscribes to OnDuty. |
| New Homebuyer:                                                                            |     |                                                                                     |
| Contact Phone Number:                                                                     |     |                                                                                     |

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